5

10





A subscription system allows a customer to establish a subscription to a product with any of a number of retailers by establishing the subscription through a controller or central system. In one embodiment, a subscription is established by first receiving information identifying a customer and a product. At least one retailer which offers the product is then identified, and terms of a subscription for the product are established. The established subscription is identified by a redemption identifier which is communicated to the customer. The customer is then able to redeem subscription products at the retailer by identifying the subscription using the redemption identifier.